

Moon & Sixpence and The Marine Hotel Covid 19 policy

We are pleased to say we will be opening our hotel and restaurants from July 4th. Our time over the last few months has been spent ensuring our premises are a clean and safe environment for you to relax.

We would like to assure you of some of our safety measures we have applied and will continue to practice as we pick up from where we left off. Health and safety is our priority and we have put the following measures in place. Some of these are temporary and only for as long as is required.

Team guidelines

All team members have undergone a Health and Safety Covid-19 briefing.

One metre plus physical distancing to be observed by team members wherever possible.

Face coverings, disposal gloves, aprons, wipes available for all the team where required.

Teams will have staggered shift patterns where possible.

Employees will wash hands at least every 30 minutes.

Team members are required to stay at home if showing any symptoms and follow government guidance on isolating.

Hand sanitiser stations are available throughout our staff areas.

Restaurant guest guidelines

You will find hand sanitisers throughout our restaurants particularly near high touch areas such as doors and reception area, please use these frequently and liberally.

Frequent hand washing is extremely important and we have repeated signage throughout as a constant reminder to both our guests and our team who will be serving you.

We ask you respect the personal space of others at all times.

The time spent by the team at customer tables will be kept as short as possible.

We have rearranged tables to assist with the practise of one metre plus physical distancing

All indoor tables in both establishments will be prioritised for diners only.

Guests will be greeted on arrival and are required to provide name, address, email & phone number.

Only two households per table, as per government guidelines.

We will use paper napkins and all condiments will be brought to your table on request, taken away after use and sanitised.

A reservation is not required although it is advised, turnover time of table is our usual 2 hours.

Windows and doors will be open whenever possible to assist with fresh air ventilation.

All service will be table service, we politely ask you to not approach the bars.

We have installed a new stainless steel back bar in the Moon and Sixpence to assist with space and cleaning regime.

We have enhanced all our cleaning regimes paying extra attention to high touch areas such as light switches, door handles and card machines.

We will operate a one in one out toilet policy and an enhanced facilities cleaning regime.

Hotel Guidelines

You will find hand sanitisers throughout our hotel area and in your room.

Soft furnishings in hotels rooms and will be sanitised using an aerosol disinfectant.

Housekeeping will wear gloves and masks when preparing your room for arrival.

Face coverings will be available on request to hotel guests.

Windows will be open in your room whenever possible to assist with fresh air ventilation.

Room service is available and can be left outside of door if preferred.

Rooms will no longer be serviced on stays of more than one night.

One metre plus physical distancing to be observed by guests wherever possible.